IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF TEXAS DALLAS DIVISION UNITED STATES OF AMERICA,) Plaintiff, vs. 3:09-CR-00210-B(1)JESSE WILLIAM MCGRAW, Defendant. MOTION FOR APPOINTMENT OF NEW COUNSEL BEFORE THE HONORABLE JANE J. BOYLE UNITED STATES DISTRICT JUDGE MARCH 25, 2010 APPEARANCES For the Government: UNITED STATES ATTORNEY'S OFFICE 1100 Commerce Street - 3rd Floor Dallas, TX 75242 214-659-8600 BY: CANDINA S. HEATH PAUL YANOWITCH For the Defendant: FEDERAL PUBLIC DEFENDER'S OFFICE 525 Griffin Street - Suite 629 Dallas, TX 75202 (214)767-2746BY: JOHN M. NICHOLSON RICHARD ANDERSON, FPD SHAWNIE ARCHULETA, TX CCR No. 7533 COURT REPORTER: 1100 Commerce Street Dallas, Texas 75242 proceedings reported by mechanical stenography, transcript produced by computer.

SHAWNIE ARCHULETA, CSR/CRR FEDERAL COURT REPORTER - 214.753.2747

1 (In open court.) 2 THE COURT: Good morning. For the record, 3 this is Criminal Case 3:09-CR-210-B, United States v. Jesse William McGraw. We are here this morning 5 on his motion for appointment of new counsel. 6 Let's go ahead and begin by having the 7 parties introduce themselves, and I will start with 8 the government. 9 MS. HEATH: Your Honor, Candy Heath and 10 Paul Yanowitch here for the government. 11 THE COURT: Thank you. 12 MR. NICHOLSON: Good morning, Your Honor. 13 John Nicholson, court-appointed counsel for 14 Mr. McGraw. We are present in court and ready to 15 proceed. THE COURT: Thank you very much. I have 16 17 read through the papers and, Mr. Nicholson, I think 18 since you are still counsel of record I will ask you 19 to go ahead and give me a brief synopsis of what you 20 see and what your position is. 21 MR. NICHOLSON: Yes, Your Honor. 2.2 THE COURT: Approach the lectern, please. 23 MR. NICHOLSON: Your Honor, I asked the 2.4 Court for this hearing in hopes of resolving how 25 Mr. McGraw chooses to proceed in this case in regard to his counsel.

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As the Court is aware, Mr. McGraw is very dissatisfied with the Public Defender's Office, in general, and with me, in particular. And what I am hoping we can accomplish in the hearing today is that all parties to the action will know how Mr. McGraw chooses to proceed; does he want to represent himself, either with or without standby counsel and have us dismissed? Does Mr. McGraw want to try to hire a lawyer that he would like better than me? Does he want to give the Court reasons why he thinks the Court ought to dismiss or relieve our office and appoint somebody else?

As the Court is aware, Mr. McGraw filed a grievance against me with the State Bar. I sent him the form to do so. As a matter of course, whenever any client says anything that even hints an ethics complaint or a grievance, I send them the form. I don't think the fact that a person is in custody should inhibit or constrict their ability to file a complaint like that. I sent him a form and he filed it and it's been dismissed.

But in light of that, I feel I ought to tell the Court that I don't think that our office, in general, and me, in particular, can continue to

1 represent Mr. McGraw. 2 And I say that with a lot of reluctance, 3 for a couple of reasons: Number one, if word gets out that a person can get rid of their public 5 defender just by filing a grievance, then it is 6 going to happen. It won't happen much. These kinds of issues don't come up that much, maybe 1 or 2 7 8 percent of the time. I think maybe this is the 9 second one I have had in your court in 10 four-and-a-half years. But if word gets around, 11 then 1 or 2 percent of the time folks are going to 12 do that, and that's not something I think ought to 13 be encouraged. 14 And another reason I am reluctant to ask 15 the Court to withdraw from the case is, I am not confident that it's going to help anything. 16 17 I can think of three other instances where 18 I have had to ask the Court for permission to 19 withdraw from a case for a reason similar to this 20 one, and those three clients weren't happy with the 21 replacement lawyers, either. The first thing they 2.2 said was, the replacement isn't better than 23 Nicholson, I want another lawyer. One guy went 2.4 through four lawyers.

With that said and with that reluctance in

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mind, the fact of the matter is that, even though 1 2 the Bar dismissed the grievance, Mr. McGraw and I 3 are litigants right now. He has the right to appeal the State Bar's denial or dismissal of his 5 grievance. I believe he is going to file or has 6 filed one against Mr. Anderson. I just don't see 7 how the office, in general, or I, in particular, can 8 advocate for someone with whom we are presently an 9 adversary litigant. 10 Now, if the Court disagrees and says, 11 Nicholson, you stay on. I will continue to 12 represent Mr. McGraw without any complaints, and I 13 will do the best that I can. I just don't think that that's something, from my perspective, that is 14 15 something that can or should happen at this point. 16 THE COURT: Well, I appreciate that. That 17 clarifies where you are coming from, and then I 18 would like to hear from Mr. McGraw. I want to see 19 if the government has anything that they want to add 20 to any of this. 21 MS. HEATH: Your Honor, I understand and 2.2 agree with Mr. Nicholson's position, that it makes 23 it very difficult for him to continue to represent Mr. McGraw in a situation where there are potential 2.4 25 adversaries in another litigation. I understand

1 that. 2 I do agree with his concern and also 3 express my office's concern with allowing defendants 4 to woefully get rid of their attorneys when the 5 attorneys that have been appointed to them are 6 excellent attorneys and have worked diligently to 7 get them the best deal possible in the case. 8 So I do have some concern that this will spread like a wildfire among the defendants and that 9 10 they will start filing grievances against their 1 1 attorneys to try to get rid of them. I just think 12 that's a bad precedent to set but, you know, I don't 13 want to see this Court punish Mr. Nicholson and 14 require that he continue to represent Mr. McGraw. 15 And then that causes problems on the appeal end for 16 any continued representation on his part. 17 So I join with Mr. Nicholson's request, 18 that some consideration be made to determine what 19 Mr. McGraw's future attorney or future 20 representation should be like. 21 THE COURT: Thank you very much. 2.2 Mr. McGraw, let's hear from you. Come up 23 on here. 2.4 THE DEFENDANT: Thank you, Your Honor. 25 THE COURT: Good morning.

THE DEFENDANT: Good morning. First and foremost, I wanted to say that I believe that it is the defendant's right to an effective counsel.

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One issue that I feel that I have that is necessary is that I believe that Mr. Nicholson does not possess the proper technical knowledge or skill or experience to represent me for my case.

The technicalities of it is beyond your -your -- your common Internet case, excuse me. It's
very complicated. And I also need somebody who is,
in a sense, like-minded, who understands the
technical knowledge that I would be able to have
a -- you know, an effective attorney who would
understand that.

Recently I felt that things were going downhill. And Mr. Nicholson had told me that it would maybe be in my best interest to have my grandmother flown out by the U.S. Marshals here to testify against me, to betray me, to be mentally incompetent, as a person who had been off of my medication for some time. However, I don't take medication, and I haven't, and I am not incompetent.

THE COURT: So with those comments, I am assuming you are waiving your attorney-client privilege by talking about what Mr. Nicholson is

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    telling you?
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              You have a right to attorney-client
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    privilege. You don't have to tell me what went on
    between the two of you. That's a little difficult
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    here, because I need to know why you don't want him
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    as your lawyer, but from what you have just said, it
    sounds as though you have opened up some of the
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    conversations between the two of you.
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               THE DEFENDANT: I will waive that, yes,
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    ma'am.
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              THE COURT: Go ahead.
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               THE DEFENDANT: There is one issue I'm
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    also having is I feel that the detention order was
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    not fair, and I have been begging for a bond motion,
    a PR motion.
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               I do realize that some things will weigh
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    in favor, such as new evidence, and new evidence
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    definitely came up as my wife's worsening health
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    condition. She has Type I diabetes, myelitis, and
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    she is literally dying. I have an almost
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    two-year-old daughter, and I see DOJs letting people
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    on child pornography cases and child molestation
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    cases out on PR, posttrial bonds, and I haven't been
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    able to get that.
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               I've been saying that this PR bond motion
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means a lot to me for my wife's sake. And he says
that he won't file it because, if I do, he risks
endangerment of his reputation in the honorable
court, and I can understand that. But also I was
under the impression that the magistrate's detention
order can be overruled by a district judge, yes and
no.

He said that he had 570 labor hours that he had been working on my case. I have noticed a lot of fallacies, and I brought it up to his attention in many letters, and I really beg to differ. I don't see this happening.

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He also tells me that the FBI's testimony that was given at the detention hearing -- this is really minimal significance relating to the NASA, the Dallas Police Department, and the names that were originally registered to me under my Social Security number. However, I find those things not to be true, and I have the evidence pertaining to those.

He also convinced me that if I did not take the government's plea agreement for a six- to eight-year cap or to give up my belongings, that I could very well be looking at 15 to 20 years if the government decides to stack those indictments.

However, I feel that to be a kind of manipulation. 1 THE COURT: Do you believe that that 2 3 comment is untrue? 4 THE DEFENDANT: I believe that if an attorney was to say, well, because your points are 5 6 so high, if you decide to burn bridges with the government, it's not going to be weighing in favor 7 8 of you. You could very well be looking at 15 to 20 9 years if you don't plead quilty; however, I would 10 like to take it to trial and have my chances. 11 THE COURT: Anything else? 12 THE DEFENDANT: Just one thing. I didn't 13 feel it was necessary for certain things, for 14 Nicholson to call my family, specifically my mother, 15 my wife, about saying that I was cussing at him or 16 in a sense that he was tattling on me or telling my 17 wife that the grievance that I had filed had been 18 denied. I didn't feel it was necessarily a part of 19 my case, and it kind of seemed like he was kind of 20 tattling, to me. 21 Also, as far as the bond motion goes, I 2.2 had spoke to Mr. Anderson, and he said that if I had 23 filed -- if I went ahead and filed the bond motion, which I have every right to under Estelle v. Gamble, 2.4 25 that they would withdraw from my being my attorneys

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if I filed the PR bond.
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              THE COURT: Okay. How much time have you
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    spent with Mr. Nicholson? Sounds like you have had
    quite a bit of conversation with him and some
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    meetings with him.
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              THE DEFENDANT: Almost nine months, I
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    believe.
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              THE COURT: Nine months and pretty regular
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    contact.
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              THE DEFENDANT: Not -- well, I don't
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    necessarily know what regular is. I haven't seen
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    him for a while.
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              THE COURT: What does it mean to you?
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              THE DEFENDANT: I would like to be able to
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    see him more often and respond to my letters more
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    frequently.
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              THE COURT: All right. Otherwise, it
    sounds as though you've got issues with regard to
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    his not being like-minded with you about the
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    strategy of handling the case; is that correct?
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              THE DEFENDANT: In a nutshell, yes, ma'am.
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              THE COURT: Okay. And you are concerned
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    about his technical computer skills?
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              THE DEFENDANT: Yes, ma'am.
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              THE COURT: But you're indicating that he
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has computer skills, just not at the level that you
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    have?
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               THE DEFENDANT: The level that I need,
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    necessarily.
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               THE COURT: And you're concerned about the
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    detention order which happened after a hearing; is
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    that right?
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               THE DEFENDANT: Yes, ma'am.
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               THE COURT: And you want him to move to
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    overturn that?
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              THE DEFENDANT: Yes, ma'am.
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               THE COURT: Okay. And you have some
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    concerns about the FBI may not be giving correct
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    information or something like that?
               THE DEFENDANT: Yes. I believe that -- I
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    am under the impression that certain elements that
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    was mentioned at the detention hearing was the
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    influence to get me here.
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               THE COURT: And the conversations he's had
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    with your wife about interactions that you have had
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    with him?
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              THE DEFENDANT: Would you clarify, please?
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               THE COURT: You are the one that told me
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    that he called your wife and talked to her or your
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    mother or both about --
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THE DEFENDANT: I have given him permission to speak to my family, but certain things I don't feel are necessary, as having to tell my wife that -- that I -- that the grievance was dismissed. I don't see the point. Or calling my mother to tell her I am being very bad and I'm basically cussing at him, yes, ma'am. THE COURT: All right. Now, what is your position as to whether or not you can work with him? What's the problem other than that? Is there some problem? He's a competent lawyer. He may not have your computer skills. I have been watching Mr. Nicholson for years. He is one of better -well, he and all of the Public Defender's are some of the best that we have that come down here. They're experienced, they try cases on a regular basis. They know the guidelines inside and out. So other than him not agreeing with your strategy and doing some things that irritated you and the computer issues, I'm trying to figure out how this is affecting your ability to get Sixth Amendment competent representation. THE DEFENDANT: I do believe that his decisions should ultimately weigh in my best interests. And if I feel that he is being

ineffective, that is all I ask. 1 THE COURT: All right. I would like to go 2 3 ahead and hear from, Mr. Nicholson, now that we have heard from you. Thank you very much, Mr. McGraw, if 5 you will take a seat. 6 Mr. Nicholson, now that you may have had a chance to hear more than you heard before, if you 7 8 would like to respond, I would like to give you an 9 opportunity to on the record. 10 MR. NICHOLSON: Just briefly, Your Honor, 1 1 and I'm going to have to be cautious because 12 Mr. McGraw has the right and the capacity to waive 13 confidential communication; I don't. 14 But I will say that -- I would say that my personal level of technological knowledge and skill 15 as it comes to computers is about average, maybe a 16 17 little more. But we do have what I consider to be a 18 very qualified expert on computers in our office, 19 our Chief Investigator, Dan James, who has spent 20 hundreds and hundreds and hundreds of hours on this 21 case. So I feel very confidently that I can rely 2.2 upon him to fill in the pieces that I might not know 23 because of my just moderate ability. 2.4 In terms of detention motions, if I feel 25 that a motion is arguably supported by the facts and 3

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arguably supported by the law and in my client's 1 2 best interests, then I file the motion. If I don't think it meets those three criteria, then I don't file it, no matter how much the client may want me 5 to. It's my opinion that an attorney's 7 credibility before the Court is very important for 8 all of his clients. And if the Court is thinking, 9 well, Nicholson makes a good argument, the 10 prosecutor does, too, this could really go either 11 way, I don't want a Court to think, well, you know, 12 maybe Nicholson doesn't really believe this, or, 13 maybe his arguments aren't that sound because I 14 remember just last week he made this motion that he 15 knew I was going to deny, and it wasn't supported by the facts; he really just kind of let's his client 17 tell him what to do. I try to avoid that; not for 18 my personal reputation, as it would be important for 19 me, but for the importance of my clients. 20 And if clients tell me not to call family 21 members, I don't call them. In fact, unless a 2.2 client specifically asks me to call family members, 23 I don't do it. When a family member calls me or if I call a family member, I am not able to go to the 2.4

prison and kind of have a preview with my client as

to everything that I am going to say. I kind of 1 2 have to go by the parameters that the client has 3 set, and I do that in every case. 4 So I suppose that's all I have to say, 5 although Mr. Anderson may want to address this. I have never told a client that if a client filed a 6 pro se motion I would withdraw from representing the 7 8 client. I have never said that. 9 What I have said is that, when a client is 10 represented by an attorney, courts have no 11 obligation to review, read, or even acknowledge a 12 pro se motion filed by a defendant, because the defendant is not pro se. And if the defendant wants 13 14 to force the Court to acknowledge the motions filed 15 by the defendant, then the defendant needs to go 16 pro se; I have said that. But I have never told a 17 client, well, you better not submit anything to the 18 judge, because, if you do, I'm going to withdraw. I 19 have never done that, and I don't believe anyone in 20 our office has ever said or done that. 21 That's all I have, Judge. 2.2 THE COURT: Thank you, Mr. Nicholson. 23 Mr. McGraw, come up. 2.4 Mr. Anderson, did you have something? 25 would be glad to let you speak if you would like to,

as the head of the office.

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MR. ANDERSON: Just very quickly, Your
Honor. Almost every case that comes into our office
gets passed about the first three weeks, so
therefore it has the potential for going to trial.
I not only have a lead attorney on that case, I have
a lead investigator, a paralegal. If I think the
case is going to involve some unique legal issues, I
appoint one of our appellate attorneys on it.

On this particular case, while I may not have sat in on every strategy session, I probably sat in on 90 percent of the strategy sessions when the team met to discuss what the particular issues were and how the approach is. I have also been out to visit Mr. McGraw twice on this case.

In terms of advising him the same thing that Mr. Nicholson did, that hybrid representation is not likely to get the attention of the Court, I went -- we also went forward and set out the reasons for, A, why we believe that the research that we have done on the case and, more particularly, the research that Dan James has done on the case, does not necessarily prompt me to go out and hire another computer expert just because it doesn't fit Mr. McGraw's theory of what the case should be.

THE COURT: And Dan James is your computer 1 2 expert? 3 MR. ANDERSON: Dan James is our computer 4 expert, and I look to him for advice. If he says, 5 this is beyond my competence, or, this is beyond my 6 comfort level, then obviously, fortunately, our office does have the resources to go outside and 7 8 look for those individuals. 9 In this particular case, we believe that 10 we have, based upon the discovery that we have done, 1 1 the extracurricular work we have done on the case, 12 have an idea, a very good idea of what the sequence 13 of events were and what the situation is. 14 Mr. McGraw also has said that I was 15 somewhat dismissive, and I will actually plead 16 guilty to that, Your Honor. I was less than 17 impressed with some of the advice he was getting at 18 the detention center, and I probably came across as 19 a bit dismissive in the interview, and for that I 20 apologize to him and the Court. But I don't think 21 there is anything about the advice that 2.2 Mr. Nicholson has given or the work that has been 23 put into this case that I have to or will apologize 2.4 for. 25 THE COURT: Thank you very much,

Mr. Anderson. 1 2 Ms. Heath, why don't you, because this 3 will all be on the same record, just give me a brief synopsis of the computer aspects of this case. You don't have to tell me about the technical parts, 5 6 just the charge and how the computers enter into it. The charge at this time is 7 MS. HEATH: 8 transmitting a code, program or command to a 9 computer. There are a number of computers, 10 approximately 14 to 16 computers that were located 11 at the Carrell Clinic, which we are alleging that 12 Mr. McGraw accessed, transmitted codes, commands, 13 programs, et cetera. 14 There are two specific computers --15 actually, there are four computers that we have at least imaged, and then we have gotten forensic 16 17 information from the hospital because they did their 18 own remediation of computers. So as a remediation, 19 they are searching for the different malicious or 20 Malware that may be located in the computers or all 21 of the computers where the antivirus software was 2.2 turned off, and they were identifying that for us. 23 We have reports from their processes. We 24 have the actual images of the hard drives, other 25 digital evidence that may be involved. We've got

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records back from Photobucket, from LogMeIn, from
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    other places where Mr. McGraw had accounts and that
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    he used, so that would be technically electronic
    evidence, although not computer evidence.
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              It's not a large case; it's a very compact
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    case with regard to the computer evidence. We've
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    had much bigger cases, so this is not one that is
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    voluminous in that nature. It is technical in
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    having to go in and analyze the data that we have,
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    but it's not voluminous in the number of computers.
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              THE COURT: Thank you very much.
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              Mr. McGraw, come on back up here.
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              THE DEFENDANT: Yes, Your Honor.
              THE COURT: Mr. McGraw, probably the
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    easiest thing in the world for me to do would be to
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    say, all right, let's start all over again. The
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    problem with that is that I have to follow the law,
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    and the law is very clear that you have a Sixth
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    Amendment right to competent counsel. That's one of
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    our important constitutional rights. But you don't,
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    in any way, have a right to choose your
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    court-appointed counsel or to pick their strategy.
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              And short of that, if you don't like that
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    system, you can choose to represent yourself, which
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    I certainly hope you wouldn't do here. I always try
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to make sure defendants understand the importance of
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    not doing that, and sometimes they still choose to
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    do it. But it doesn't sound like you are even
    suggesting that you want to represent yourself.
    I correct about that?
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               THE DEFENDANT: That is correct, Your
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    Honor.
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               THE COURT: And so the advice that you got
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    about not filing your own motion is absolutely
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    correct. The Court -- you have no right to what we
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    call hybrid representation. We can't have the
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    lawyer and the client sending various motions, so
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    that's correct. And I'm glad to hear that you are
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    not wanting to represent yourself.
               So what I have to look for is whether or
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    not this relationship is broken down, whether there
    is some prejudice to you, whether there's such a
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    conflict that you can't operate, and I don't see
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    that here.
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               What I see is that you don't agree with
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    his strategy, you don't like some of the
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    conversations that you have had. Perhaps there's
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    been some aggression between the two of you, but
    none of that is abnormal and none of that
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    disqualifies Mr. Nicholson.
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What I'm hearing now from him and from 1 2 Mr. Anderson, which I find credible, is that they 3 have done everything they can, which is exactly on par with what they always do in their cases. 5 You have the opportunity to have someone 6 who has this expertise, perhaps that you have, 7 that's looking at the case, as well, an investigator 8 and a lawyer, as well as an assistant lawyer. And 9 these gentlemen and ladies that work for the Public 10 Defender's Office are just about pretty much the 11 most experienced lawyers that we get. 12 So let me, just for the record, cite some 13 of the cases in this regard. And you can go ahead 14 and take a seat while I'm getting my papers open 15 here. THE DEFENDANT: Yes, ma'am. 16 17 THE COURT: Under our Criminal Justice Act, a criminal defendant is entitled to 18 19 representation at every stage of the proceedings, 20 from initial appearance through appeal. 21 The Court may, in its discretion and in 2.2 the interests of justice, substitute one appointed 23 counsel for another at any stage of the proceedings. 2.4 But court-appointed counsel shall not be relieved 25 except in the event of incompatibility between the

attorney and client or other most pressing 1 2 circumstances. And right now I am citing to an 3 unpublished 5th Circuit case, U.S. v. Delrosario, and it can be found at Westlaw, 2001 Westlaw 85906 out of the 5th Circuit, and it is citing to United 5 States v. Trevino, 992 F.2d 64 at 65, 5th Circuit 6 7 1993. 8 I haven't heard, as in this Delrosario 9 case, sufficient evidence of incompatibility or 10 really much at all as far as the relationship between Mr. Nicholson and Mr. McGraw other than the 1 1 12 fact that they may disagree on strategy and that 13 Mr. McGraw is not happy with some of the 14 conversations they have had and some of the 15 conversations that Mr. Nicholson has had with his 16 family. It doesn't rise to the level of the 17 incompatibility that requires that the Court change 18 counsel. Of course it would set a very poor 19 precedent if the Court were to do this as a matter 20 of course every time a defendant came forward. 21 Again, some of the cases on this: 2.2 defendant is entitled to counsel capable of 23 rendering competent, meaningful assistance in the 2.4 preparation of the trial and the pending charges, 25 including appropriate evaluation and advice with

reference to a plea of guilty. A defendant is 1 entitled to an attorney who will consider his views 2 3 and seek to accommodate, but has no right to an attorney who will docilely do as he is told. Every defendant is entitled to assistance of counsel 5 6 dedicated to the proposition and capable assuring that the prosecution's case shall be presented in 7 8 conformity with the Constitution and the Rules of 9 Evidence. No defendant has a right to more. That's 10 McQueen v. Blackburn out of the 5th Circuit, 755 F.2d 1174, 5th Circuit 1985. 11 12 And again, the Court is required to 13 relieve appointed counsel only upon a showing of a 14 conflict of interest, which there has not been here, 15 or other most pressing circumstances, or that the 16 interest of justice otherwise requires relief of 17 counsel. And none of that has been established in 18 this case. 19 And finally, on the proposition that the 20 Sixth Amendment does not afford a defendant absolute 21 and unqualified right to counsel of choice is U.S. 2.2 v. Brown, 591 F.2d 307, 5th Circuit 1979, at pages 23 310 and 311.2.4 And for that reason, Mr. McGraw, I am 25 going to deny your motion. I have heard sufficient

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information from Mr. Anderson and Mr. Nicholson to
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    believe that you are getting excellent advice,
    excellent counsel. I know they are competent. And
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    from what they have said today, they are doing more
    than you might expect from some counsel as far as
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    all the visits and the discussions.
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               You haven't met the standard, so I'm going
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    to deny your motion. Understanding that you want to
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    continue to have counsel, then, that's where we will
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    leave it, with Mr. Nicholson on board, and go
    forward as I understand it to trial. All right?
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               THE DEFENDANT: Thank you, ma'am.
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               THE COURT: Mr. McGraw and Mr. Nicholson
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    and Ms. Heath, if there is nothing else, Mr. McGraw
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    is remanded to federal custody, and we will be in
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    recess.
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               (Court in recess at 10:29 a.m.)
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1 CERTIFICATE 2 I, Shawnie Archuleta, CCR/CRR, certify 3 that the foregoing is a transcript from the record of the proceedings in the foregoing entitled matter. 5 I further certify that the transcript fees format comply with those prescribed by the Court and 6 7 the Judicial Conference of the United States. 8 This 20th day of May 2011. 9 10 11 s/Shawnie Archuleta Shawnie Archuleta CCR No. 7533 12 Official Court Reporter The Northern District of Texas 13 Dallas Division 14 15 16 My CSR license expires: December 31, 2011 17 Business address: 1100 Commerce Street Dallas, TX 75242 18 Telephone Number: 214.753.2747 19 20 21 2.2 23 2.4 25